

Example of EMD Creation

CHANGE FEE / PENALTY

1. **IU CX NN1 PENF** CGK/date of trvl : insert SVC in PNR
2. **TMC/VCX/L__** : create TSM
3. Update TSM
 - TMI/F1500000** : base fare
 - TMI/CV-1500000** : coupon value
 - TMI/FP-AGT** : form of payment
 - TMI/IC-TKT_____** : in connection with tix no. *
 - TMI/H_____** : header information remarks *
 - TMI/FE-_____** : airlines remarks
(endorsement box) *
 - TMI/CR-_____** : coupon remarks *
 - TMI/AJAKARTA** : present at *
 - TMI/DCATHAY PACIFIC** : present to *
4. **TTM** to issue EMD

* optional

GROUP DEPOSIT

1. **IU QR NN1 DEPO** CGK/date of trvl/**P__** : insert SVC
2. **TMC/VQR/L__** : create TSM
3. Update TSM
 - TMI/F1500000** : base fare
 - TMI/CV-1500000** : coupon value
 - TMI/FP-AGT** : form of payment
 - TMI/H_____** : header information remarks *
 - TMI/FE-_____** : airlines remarks
(endorsement box) *
 - TMI/CR-_____** : coupon remarks *
 - TMI/AJAKARTA** : present at *
 - TMI/DQATAR AIRWAYS** : present to *
4. **TTM** to issue EMD

* optional

RESIDUAL VALUE

1. Create TST for reissue ticket , but **DO NOT ENTRY TTP**
2. **IU JL NN1 RSVR** : insert SVC in PNR
3. **TMC/VJL** : create TSM residual value
4. Update TSM
 - **Residual Value - Fare**
 - TMI/R1500000/W0.00** : reissue value / total amount
(must 0.00)
 - TMI/CV-1500000** : coupon value
 - **Residual Value – Tax**
 - TMI/R0.00/O27400YQ/W0.00** : reissue value /
refundable tax / total amount (must 0.00)
 - TMI/CV-0.00** : coupon value
 - TMI/FP-O/AGT** : original form of payment
 - TMI/FO-__-_____** : insert original ticket no.
 - TMI/H_____** : header information remarks *
 - TMI/FE-_____** : airlines remarks
(endorsement box) *
 - TMI/CR-_____** : coupon remarks *
 - TMI/AJAKARTA** : present at *
 - TMI/DJAPAN AIRLINES** : present to *
5. **TTP/TTM/P__** : issue EMD & ticket together

* optional

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Quick card

Electronic Miscellaneous Document (EMD)

Amadeus Indonesia

To check EMD guide service display for specific validating carrier, use entry

EGSD/V___ → specify airlines 2 letter code, e.g. EK

EGSD/L___ → check details of each EMD service

Find information needed (right to left)

DESCRIPTION : type of service

TA ISS : Travel Agent issuance (YES)

BOOK : SVC = EMD-S (Stand Alone)
SSR = EMD-A (Associated)

CODE : 4 letter service code

Monocoupon EMD

YES : issue one coupon only

NO : may issue more than one coupon

Additional Document In Exchange

YES : must reissue tix together with EMD
(entry : TTP/TTM/P_ or TTP/T_/TTM/M_)

NO : ticket and EMD can be issue separately

Issued In-Connection-With Mandatory for Issuance

YES : must insert connection ticket no.
(entry : TMI/IC-TKT_____)

NO : do not need to insert connection ticket no.

Create SVC (EMD-S, Stand Alone)

IU CX NN1 PENF	Specify carrier and 4 letter svc code
IU JL NN1 AMDF CGK/09JUN	Specify carrier, 4 letter svc code, origin city & date of NVA
IU EK NN1 TKTF LHRCGK	Specify carrier, 4 letter svc code & routing information
IU LH NN1 PENF/P1	Create svc for infant separately by selected pax

Create SSR (EMD-A, Associated)

SR LOUG NH NN1/S3/P1	Specify 4 letter svc code, segment select and pax no.
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Create TSM (Transitional Stored Miscellaneous)

TMC/V___	Specify validating carrier
TMC/V___/L___	Specify validating carrier & line no.
TMC/V___/P___	Specify validating carrier & pax no.
TMC/V___/L___/INF	Specify validating carrier, line no. & infant pax

Display TSM

TQM/M___	Display by specify TSM no
TQM/P___	Display by specify pax no
TQM/INF	Display TSM for infant

Update TSM

TMI/P1/_____	Pax no. selection
TMI/INF/_____	Infant selection
TMI/M1/_____	TSM no. selection
TMI/L1/_____	Line select for coupon level update

Issue EMD

TTM	Issue all EMDs
TTM/M___	Issue EMD by specify TSM no
TTM/P___	Issue EMD by specify pax no
TTM/INF	Issue EMD for infant
TTP/TTM/P___	Issue tix & EMD by specify pax no.
TTP/TTM/L___/S___	Issue tix & EMD by specify SVC/SSR line no. & segment
TTP/TTM/M___/S___	Issue tix & EMD by specify TSM no & segment
TTP/T___/TTM/M___	Issue tix by specify TST no. & EMD by specify TSM no.

Delete TSM

TMX/ALL	Delete all TQM
TMX/M___	Delete specific TSM no.

EMD Display

EWD	Display EMD from PNR
EWD/L___	Display EMD from line no.

EMD Email

EMR/EML-_____/NOPRT	Email to specific email addr
EMR/EMLA/NOPRT	Email to APE in PNR element

EMD Reprint

EMR/L___	Reprint by FA line no.
EMR/EMD105-1234567890	Reprint by EMD no.

EMD Void

TRDC/L___	Void from PNR by FA line no.
TRDC/TK-1234567890	Void using EMD no.

EMD Refund

- TRF160-1234567890/EMD : display EMD refund record
- TRFU/CP500000A : if any cancellation fee *
TRFU/FP1AGT : if necessary input FOP *
- TRFP : process refund

* optional